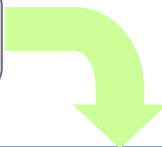
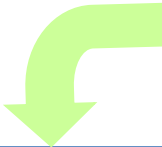


You have three options available on the Online Store:
(<http://onlinestore.colchester.ac.uk/>)
Please see the information overleaf for prices and deadlines.

Do you have concerns about your grades?



For Multiple Choice Exams

Request an **'EAR1 Clerical Check'** via the online store.

The exam board will recount your marks and check that everything was included for your original grade/mark. **No-one will be reviewing your actual answers.**

It involves checking the following:

- The marking of the candidate's answers,
- The recording and totalling of the candidate's answers,
- That the grade boundaries have been applied correctly,
- Any special consideration was applied correctly.

For Examiner Marked Exams

Request an **'EAR2 Marking Review'** via the online store.

N.B. This is not a remark.

A second or Senior Examiner (depending upon the exam board) will review your paper and make sure they agree with the marking outcomes from when it was first marked. **They will not remark your paper** but will check they agree it was marked correctly.

The review of marking is designed to identify any marking errors, for example:

- An administrative error
- Applying the mark scheme incorrectly.

Please note, if you apply for either EAR1 or EAR2 services and after viewing the outcome wish to appeal your results further, and after viewing the outcome wish to appeal your results further, you must complete an [Exam Result Query Form – 2022](#)* within 5 days of the exam board sending the outcome of your service.

- **Prices and deadlines for applying for the various post-results services:**

Exam Board & Subject	Service	Cost	Deadline for Application/Payment	Latest date you should receive the Outcome by?
City and Guilds	EAR1 - Clerical Check	£20 per paper	Thurs 15 th Sept 22	1 st Oct 22
Technical exams	EAR2 - Review of Marking PRIORITY	£55 per paper	Thurs 15 th Sept 22	1 st Oct 22

Please order all of the above through the online store (<http://onlinestore.colchester.ac.uk/>), which contains further information about each of these services.

The outcome of the Enquiry about Results will include information on how to appeal (where this is relevant). Please note, if you apply for either EAR1 or EAR2 services and after viewing the outcome wish to appeal your results further, and after viewing the outcome wish to appeal your results further, you must complete an [Exam Result Query Form – 2022](#)* within 5 days of the exam board sending the outcome of your service.