

Learning Resources: Learner Agreement

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The following agreement is applicable to all Colchester Institute students including any student studying on a University Centre Colchester programme.

Learning Resources: Learner Agreement

Learning Resources are committed to:

- Providing services that meet with the needs of all learners based at Colchester Institute, in accordance with Colchester Institute's policy on Equality and Diversity and within available resources;
- Providing high quality services through well trained staff;
- Providing print and electronic resources and equipment to support the curriculum;
- Providing services at minimum costs to students;
- Regularly seeking feedback from learners and striving to improve the services available;
- Making information about changes to standard opening hours available on the Colchester Institute Portal and in the Library with as much advance notice as possible;
- Guaranteeing confidentiality of personal information (see **Data protection***).

You agree to co-operate by:

- Treating other users and staff with respect and courtesy at all times and observing the noise restrictions in designated study areas;
- Not consuming food or drinks in learning areas, other than drinks in lidded containers;
- Clearing away your own rubbish, reporting any spillages immediately, returning chairs to their original location, and leaving areas as you found them;
- Turning all mobile devices to silent when using learning areas, and not taking or making phone calls;
- Returning items by the agreed date, paying any outstanding fines, and ensuring that any outstanding issues are resolved by the 23rd of June 2020;
- Accepting responsibility for all items borrowed with your ID card and not passing materials on to other students;
- Not removing materials without authority and not damaging any materials, equipment or property;
- Observing copyright restrictions on all resources, including electronic media;
- Checking your College email for Library notices.

Loan Equipment

Loan equipment will be issued for 7 days, 48 hours or 24 hours depending on the item. If you need to borrow equipment for longer than its standard loan duration, talk to Library staff about this.

By signing the membership form you have agreed to: -

- Treat loan equipment with respect;
- Accept responsibility for all equipment borrowed with your ID card;
- Not pass loan items on to others;
- Accept responsibility for any damage to the equipment (or subsidiary items);
- Return items by the agreed time and in full working order;
- Observe copyright restrictions on print, audio visual and electronic sources.

You are also signing to acknowledge that any repair or replacement costs necessary after you have borrowed any equipment will be charged to you.

We strongly advise you to take out Personal Liability Insurance that will cover loss or damage. If you choose not to take out such insurance, you will still be expected to pay the full cost of any loss or damage.

If you break this agreement use of the facilities can be suspended or terminated and you may face other disciplinary measures.

***Data protection**

- Learning Resources will comply with the Colchester Institute Data Protection Policy and all related procedures;
- If you choose to register individually on third party databases subscribed to by Learning Resources for additional functionality please be aware that privacy policies may differ;
- By signing this agreement you give consent to your information being stored on third party systems operated by us to provide you with access to our resources.

For further information please contact library.helpdesk@colchester.ac.uk